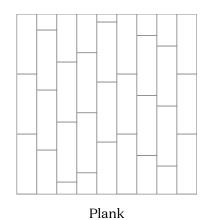
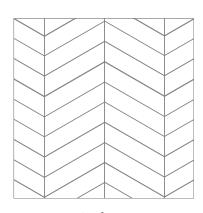
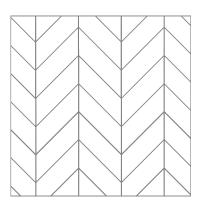
# Golink<sup>™</sup> Warranty

#### WARRANTY INSTRUCTION ENGINEERED FLOORING.



Chevron





Herringbone 60°

Herringbone 45°

The instruction is our Residential & Commercial Warranty for multiply engineered wood flooring. The warrant instruction can be used on our multiply engineered Plank, Chevron and Herringbone Flooring.



## Golink Warranty

#### WARRANTY INSTRUCTION ENGINEERED FLOORING.

#### Lifetime Limited Structural Integrity Warranty.

GOLINKWOOD<sup>TM</sup> features a multiply cross grain construction made from a durable hardwood substrate that is precision milled for a perfect tongue and-groove fit. We warrants to the original purchaser its products, in their original manufactured condition, to be free from manufacturing defects in milling, dimension, and grade for the lifetime of the floor. Structural integrity does not cover the normal expansion and contraction that wood floors may experience between boards at different times during the year. If minor separations do occur, they are not covered by this warranty. Cupping, delaminating or crowning due to excessive moisture or humidity is not covered by this warranty.

### 25 Year Residential Surface Finish Limited Warranty.

GOLINKWOOD™ are warranted by GOLINKFLOOR® Floors not to wear through or separate from flooring for 25 years from the date of purchase. Flooring must be used under normal residential traffic conditions, all care and maintenance instructions provided by GOLINKFLOOR® Floors must be followed for warranty to be valid. The use of other products not approved for GOLINKFLOOR® Floors may damage your floor and void the warranty.

### 3 Year Commercial Surface Finish Limited Warranty.

GOLINKWOOD™ are warranted by GolinkFloor® Floors not to wear through or separate from flooring for 3 years from the date of purchase for commercial applications. Flooring must be used under normal traffic conditions, all care and maintenance instructions provided by GolinkFloor® Floors must be followed for warranty to be valid. The use of other products not approved by GolinkFloor® Floors may damage your floor and void the warranty.

#### **GOLINKWOOD** Disclaimer.

Because of GOLINKFLOOR® GOLINKWOOD™ extra wide widths, there is considerable amount of expansion and contraction at different times during the year which will result in cupping, crowning, and surface checking.
GOLINKFLOOR® Floors will not warranty WIDE-GOLINKWOOD™ & SUPER-GOLINKWOOD™ in climates that experience extreme humidity changes. GOLINKFLOOR® Floors will not warranty WIDE-GOLINKWOOD™ & SUPER-GOLINKWOOD™ & SUPER-GOLINKWOOD™ for environments under 35% RH.

#### Character Grade Disclaimer.

Some of GOLINKFLOOR® Floors collections are purposely selected as a character grade wood and as such, contains all the original defining uniqueness such as open knotholes, pits, worm holes, true craftsmanship hand-scraping and other naturally occurring elements of a character grade floor. Our clients purchase these collections flooring precisely for these defining characteristics in order to create a truly vintage look. We suggest you allow 5% waste for cross cutting and removal of cracks and end splits. Allow additional 5% if open knots will be cut out and not filled.

#### **Manufacturing Defects**

GOLINKFLOOR® Floors warrants GOLINKWOOD™ hardwood flooring against manufacturing defects caused by improper milling, grading, and finishing. Damages caused by improper transportation, storage, and installation are not covered. GOLINKFLOOR® Floors is liable only when the defective flooring exceeds 10% of the original hardwood flooring purchase order and will only repair or replace such defective material, excluding the cost of transportation, storage, and installation. Occasional defects in flooring from miss-milling or handling damage do occur. During installation, occasional defects will



## Golink™ Warranty

#### WARRANTY INSTRUCTION ENGINEERED FLOORING.

#### **Manufacturing Defects**

be encountered including machining snipes, wanes, splits, and areas on the face that will not clean up. Simply crosscut out the defects and use the remaining sections to start or finish a row. If your installer discovers a reoccurring problem or determines the waste to be excessive, stop immediately and call your retailer to review the problem before proceeding. GOLINKFLOOR® Floors will at its option, either send replacement flooring or credit you for that portion of flooring which fails to make grade. DO NOT install defective flooring. Flooring that has been installed is deemed to be acceptable. GOLINKFLOOR® Floors shall not be responsible for costs associated with installing, finishing, and/or replacing of flooring installed with obvious defects.

#### Color & Grain Variation.

Wood is a natural material. No two pieces are the same. No two trees are the same. The same species can vary, based on the geographic area from which it was harvested. GOLINKFLOOR® Floors cannot be responsible for claims arising from flooring that possesses a greater range of grain/color variation than found in samples supplied by dealers.

#### Color Fastness.

All woods are sensitive to light and oxygen, therefore over time they will change color developing a unique patina.

#### Radiant Heat Systems.

GOLINKWOOD™ by GOLINKFLOOR® Floors are NOT warranted to be installed over Radiant Heat Systems.

#### Warranty Exclusions.

The following is not covered under this warranty agreement:

- 1. Indentations, scratches or damage caused by negligence, water, sand, and abuse and natural occurring changes in color from exposure to light.
- Failure to provide proper environmental conditions, including but not limited to maintaining proper humidity levels.
- **3.** Failure to follow manufacturer's installation instructions, including but not limited to failure to use approved adhesives, moisture barriers, and failure to follow GOLINKFLOOR® Flooring maintenance products instructions.
- **4.** Surface checking resulting from low relative humidity and/or mildew, discoloration, or cupping resulting from extreme sub-floor moisture.
- 5. Poor installation workmanship.
- 6. Improper care and maintenance.

**Note:** The terms of this warranty become valid upon final payment and proper installation of the product. The use of floor care products other than those recommended by GOLINKFLOOR® Floors may damage flooring and void this warranty. Warranty provisions extend to the original purchaser only. Inquiries regarding this warranty should be directed to the retail store where the original purchase was made. If the retailer is unable to satisfy your request, contact in writing the customer service department at GOLINKFLOOR® Floors.

EXCEPT AS EXPRESSLY SET FORTH ABOVE, GOLINKFLOOR® FLOORS MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER RELATING TO MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR OTHERWISE AND GOLINKFLOOR® FLOORS DISCLAIMS ALL WARRANTIES NOT EXPRESSLY SET FOR THE ABOVE.



